

ZIED ABDELKEFI

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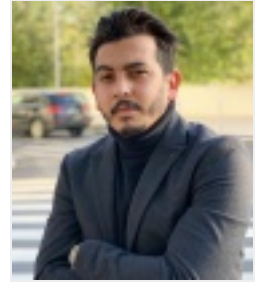
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19 rue aristide briand

92130 Issy les moulineaux - France

32 years old



IT Global Technical Engineer

Objectives

Red Hat Certified Architect

Professional Experiences

System and Network Administrator

From January Till December 2016

TNIT

TUNIS - Tunisia

- Contributed a major role in the implementation of customer infrastructures
- Active directory management- Administration of Active directory and applying and auditing Group policies
- Configuring and maintaining mail servers (exchange, hmail and mailenable) - Mailbox delegation permission modification based on request
- Implementing and maintaining IT Security policies- Configuring and implementing IIS Servers
- Monitoring the Windows Server 2008 R2 and 2003 performance and space utility.
- Installing, Maintaining and Troubleshooting Symantec Antivirus Server and Antivirus Clients Applications
- Backup and restoration day by day.
- Troubleshooting access and permission problems to common resources, implementing security permissions on the windows 2012 / 2008 network.
- VMware (ESXI 5.1/5.5) administration- Configuring fortigate firewalls
- Linux web servers administration (Ubuntu)

IT Analyst

From August 2014 Till January 2016

ADACTIM

TUNIS - Tunisia

ensuring the proper functioning of the information system.
Supervision of SI, claims processing changes and incidents Applicative support according to best practices and recommendations (Process in force and the recommendations of ITIL).
Support applications with guarantee of their service standard SLA (Service Level Agreement) and install updates, patches.
Information system support 24/24 & 7/7.
Qualification unexpected application malfunctions and control of service restoration.
Ensure communication between the different teams (Applicative - System - DBA - Backup ...)
Administration and operation of the Visual TOM scheduler
Release and integration of applications in production environments
Installaing patch updates

- Technical Scope:

- . Management tools: Console CMS (Central Patrol), BEM (Nagios).
- . Os: Windows NT / 2000/2003/2008, Linux, Unix
- . Application servers: Weblogic, Apache / Tomcat, IIS, JBoss.
- . Scheduler: VTOM
- . Middleware: EAI, CFT
- . DB: Oracle, MySQL, SQL Server
- . Backup: Legato Networker
- . Virtual Machine VMware

- . Load Balancing: Big-IP
- . Clustering: Veritas Cluster
- . Work Flow to communicate with the Lotus Notes client :(Intranet, MS Communicator).

Help Desk Mission

From August Till August 2015

- integrate 50 computers in the Domain of the ministry
- form a team of 7 people

Ministry of Social Affairs

Tunisia

Application Tester Mission

From March Till April 2015

- Do the Test of a .NET Application

GEMALTO

Tunisia

IT Trainer

From October 2013 Till June 2014

- Give a theoretical and practical lessons:
- Web development:
- HTML / JAVASCRIPT / CSS /PHP
- BDD: ACCESS / SQL

CFT Ariana

Tunisia

Grduation Project

From February Till June 2013

- Implement a Nagios/Centreon Application in a debian server:
- send email and SMS notification if alerts
- gain time
- manage the graphs

CNRPS

Tunisia

Mini-Project

From October Till December 2012

- Securing a VoIP channel

Iset'com

Tunisia

technician internship

From July Till August 2012

- centralization of a wifi network

3S (Standard Sharing Software)

Tunisia

Educational Background

IT: Cloud and Distributed Systems

July 2018

ESPRIT(evening classes)

Tunisia

security networks

June 2013

ISET'COM

Tunisia

computer science

July 2009

Ibn Abi Dhief Manouba

Tunisia

Skills

messaging

- Office365: Administration.
- Exchange2007/2010: establishment, Administration and Maintenance.
- Hmail Server: establishment and Administration.
- configuration mailboxes (for end user)
- MailEnable: Configuration and Administration (Project NETCORP)
- Postfix: Configuration POSTFIX on MAC servers

MICROSOFT

- Windows Server 2003/2008/2012: Administration, maintenance, Configuring
- Active Directory: User Management

File System Management
management of snapshots and data recovery

IT Administration

OS: Redhat/Centos, Ubuntu, Windows Server 2003/2008/2008R2/2012, XenServer, ESXi, HP-UX
Stockage: Internal Storage / EVA-MSA (Training) / NAS / SAN
Administration: System Management Homepage (deploiement) / HP System Insight Manager/ ILO Federation / HP One View
Sauvegarde : Internal LTO 6 (Training), Veeam Backup, Ahsay, Backup Assist, Cobian Backup
Monitoring : Zabbix, Centreon, BEM
WEB : Web servers Administration implementes on Linux/ Web servers Administration implemented on Windows (IIS)

IT Networks

technology : TCP/IP, LAN, WAN
Protocols : BGP, OSPF, RIPv2
Network Security : Firewall, IDP, IPS
Equipement : CISCO, FORTIGATE, Avaya

Development

Languages: C, Java, J2ME, SQL, PLSQL, HTML5, CSS3, JAVASCRIPT, JQUERY, AJAX, PHP5, VHDL, C#.
Projects: JAVA Application , Symfony2 Application.

Languages

Arabic	Native language
French	Bilingual
English	Fluent

Personal Interests

Hikes

walk, stroll, hike, promenade, ramble, parade around